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“Preparing for Life Beyond the CIO Role”

Journey to “interim President”

- 17 Years in the organization (Memorial -> Beacon)
- 5 years as CIO
- Inside transition to President



Today's Journey

- Top 10 things I think I did right
- Looking back, things that would have helped more
- Looking at IT now from the Presidents desk (as the previous CIO)
- Considerations on moving “up”
- Looking ahead

Top 10 Things I Thought I Did Right....

- Advanced education outside of technology
- Strong relationship with key executive members
- Strong relationship with key physician's
- Don't be the "go to guy" for tech issues in the moment
- Look at opportunities in technology from a business perspective
 - What is the business trying to achieve?
- If you are a key member of the exec team, then act like it
- Present & listen like a champion
- Express your desire to be included in succession planning (and work on your shortfalls)
- Get in front of the board every opportunity you can
- Even if it isn't your business, make it your business

Looking back.... Things that would have helped more

- Rounding x10,000 within the entire organization
- Lunch is key
 - Community members / leaders
 - Exec's from other orgs
 - Don't eat with the same group regularly
 - >50% of your lunch's outside with leaders/physicians/community leaders
- “Drop in's” with other leadership – relationships / relationships / relationships
- Get engaged in more (outside of IT) within the organization
- You can't know enough physicians
- Intimately know your customers 1 and 3 year goals
- Grow your business acumen

Looking at IT now from the President's chair

- Hands off / limited meddling
- Now I have to use it!
- Seems like everything takes 3,000 times too long
- Forcing alignment to key hospital goals – ticket # for each goal

Things to consider

- What position do you want?
 - COO / President / System CIO – have a plan and communicate it
- Are you part of a succession plan now? Why not?
- Know your leadership gaps
- Mentors – choose them wisely
- Read incessantly
- Grow your #2 person
- Recruiters are great, but are challenged by movement
 - I call it the “That’s interesting” phenomenon
- Is your family / support system ready for a change?